



## CONTACT

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https://www.linkedin.com/in/  
jelassiyassine/

Portfolio : https://yassineje.github.io

## STUDIES :

2014-2016



BTS computer science applied in management

Omega Professional training center- TUNIS

2009-2013



Baccalaureate section computer science

High school - Mourouj 1

## SKILLS :

MS OFFICE



ADOBE TOOLS



CANVA



SEO TOOLS



CSS/ HTML5/JS



CMS



SALESFORCE



ATLASSIAN JIRA



ZENDESK



WAYPLAN



SAP ERP



## LANGUAGE SKILLS :

ENGLISH ( B2 )



FRENCH ( C1 )



ARABIC ( NATIVE LANGUAGE )



DRIVER'S LICENSE B

# YASSINE JELASSI

## About

Graduated as a senior technician in applied computer science with over **5 years** of experience in various areas and fields such as **marketing, sales, project management, customer service , and information technology.**

## Experiences

### PROJECT MANAGER / CEO

2021-2024 JYCOM print / TUNISIA



Founder and manager of an online printing and graphic design unit. Overseeing, planning, organizing, and controlling all activities and resources of the project, including material, financial, and physical aspects.

### DISPATCH MANAGER ( REMOTE )

2022-2023 Fifth Star ISA LINK / TUNISIA



Managing and supervising the dispatch team and drivers based in France. Planning and tracking orders (client transportation, schedules, and flights...). Monitoring and overseeing drivers' administrative documents.

### SALES AND MARKETING MANAGER

2020-2021 Mosaiks Web solutions / TUNISIA



Overseeing marketing strategy  
Supervising the design and production of sales support tools.  
Organizing both the commercial and marketing activities.  
Setting individual and collective performance goals.  
Identifying individual and collective support needs.  
Providing training and technical support to the teams.  
Uniting the teams, generating commitment and motivation.

### AUDIT AND STRATEGIC WATCH

2019-2020 Société générale Aziza / TUNISIA



Controlling all company stores to maintain the rules  
Identify anomalies in job practices among staff  
Identify stock shortage issues.

### SALES SUPERVISOR

2018-2019 JOE's pizza / TUNISIE



Management and supervision of a point of sale, Team management, maintaining customer relations, as well as stock management (orders, supplies, and equipment) and inventory management.

### HELP DESK SUPPORT TECHNICIAN

2017 - 2018 BUISNESS CALL CENTER / TUNISIA

Responding to support requests via phone, email, or chat.  
Identifying and resolving user technical issues, such as software or hardware malfunctions.  
Installation and Configuration: Installing, configuring, and updating hardware and

## Certificates :



For more informations please visit my Linkedin Profile

## Interests :



Fishing



Politics



Music



New technologies